University of Tehran Prepared by: Dr ahmad Khonsari The University of Tehran Excerpt from : **Performance Modeling and Design of Computer Systems** *Queueing Theory in Action* **Mor Harchol-Balter**

- Theorem 6.1 (Little's Law for Open Systems) For any ergodic open system we have that
- $\mathbf{E}[N] = \lambda \mathbf{E}[T]$

where E[N] is the expected number of jobs in the system, λ is the average arrival rate into the system, and E[T] is the mean time jobs spend in the system.

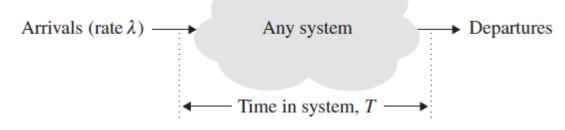
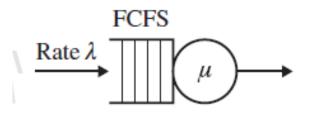


Figure 1. Setup for Little's Law

- Note: that Little's Law makes no assumptions about the arrival process, the service time distributions at the servers, the network topology, the service order, or anything!
- In studying Markov chains, we see many techniques for computing **E**[*N*].
- Applying Little's Law will then immediately yield **E**[*T*].

- Consider a single FCFS queue, shown in Fig 2.
- A customer arrives and sees **E**[*N*] jobs in the system.
- The expected time for each customer to complete is 1/λ (not 1/μ), since the average rate of completions is λ. Hence the expected time until the customer leaves is E[T] ≈ (1/λ).E[N]
- **Fig2.** Little's Law applied to a single server



 Theorem 2 (Little's Law for Closed Systems) Given any ergodic closed system,
 N = X · E[T],

where N is a constant equal to the multiprogramming level, X is the throughput (i.e., the rate of completions for the system), and **E**[T] is the mean time jobs spend in the system.

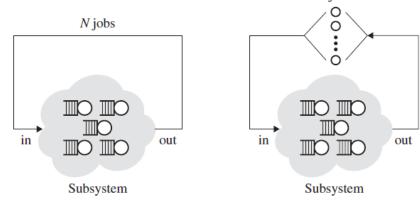
Little's Law, Operational Laws Fig3 shows a batch system and an interactive

- Fig3 shows a batch system and an interactive (terminal-driven) system.
- Note that for the interactive system (right), the time in system, *T*, is the time to go from "out" to "out," whereas response time, *R*, is the time from "in" to "out."
- Specifically, for a *closed interactive system*, we define
 E[T] = E[R] + E[Z]

where **E**[Z] is the average think time

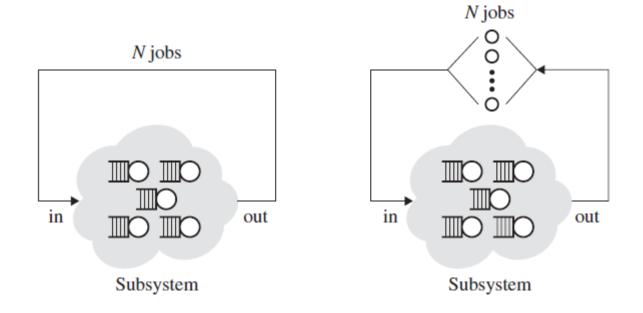
E[*T*] is the average time in system,

E[*R*] is the average response time.



N jobs

- Note: for open systems and closed batch systems, we refer to E[T] as mean response time,
- whereas for closed interactive systems E[T] represents the mean time in system and E[R] is the mean response time, since response time does not include thinking.
- for an *open system*, throughput and mean response time are uncorrelated.
- By contrast, Little's Law tells us that, for a *closed* system, X and E[T] are inversely related, as are X and E[R].
- Thus in a closed system, improving response time results in improved throughput and vice versa.



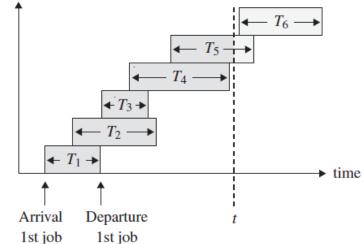
• Fig3. Closed systems: A batch system (left) and an interactive system (right).

Little's Law for Open Systems

• **Q:** Does this argument

depend on service order?

A: No. Observe that the second



arrival departs after the third arrival departs.

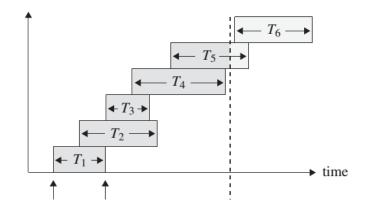
- **Q:** Does this argument depend on number of servers?
- A: No, this argument holds for any system.
- You may apply the little's law to any parts of the system including the <u>server</u> and <u>queue</u> itself.

Little's Law for Open Systems-Queue

• **Corollary 4 (Little's Law for Time in Queue)** Given any system where $\overline{N}_Q^{\text{Time Avg}}$, $\overline{T}_Q^{\text{Time Avg}}$, λ , and X exist and where $\lambda = X$, then $\overline{N}_Q^{\text{Time Avg}} = \lambda$. $\overline{T}_Q^{\text{Time Avg}}$

where N_Q represents the number of jobs in queue in the system and T_Q represents the time jobs spend in queues.

- proof: Same proof as for Theorem 3, except that now instead of drawing T_i, we draw T_Q(i), i.e. the time of the *i*th arrival in queues (wasted time).
- Note that T_Q(i) may not be a solid rectangle.
 It may be made up of several rectangles because the *i*th job might be in queue for a while, then in service, then waiting in some other queue, then in service, again, etc.



Little's Law for Open Systems- Utilization Law

- **Corollary 5 (Utilization Law)** Consider a single device i with average arrival rate λ_i jobs/sec and average service rate μ_i jobs/sec, where $\lambda_i < \mu_i$.
- Let ρ_i denote the long-run fraction of time that the device is busy.

• Then $\rho_i = \frac{\text{Average service time required by a job}}{\text{Average time between arrivals}}$ = $\frac{1/\mu_i}{1/\lambda_i} = \frac{\lambda_i}{\mu_i}$

- We refer to ρ_i as the "device utilization" or "device load."
- Observe that, given ergodicity, ρ_i represents both the long-run fraction of time (time average) that device *i* is busy and also the limiting probability (ensemble average) that device *i* is busy.

Little's Law for Open Systems-Utilization Law

• **Proof:** Let the "system" consist of the server, as shown in the shaded box of Figure 6. Now the number of jobs in the "system" is always just 0 or 1.

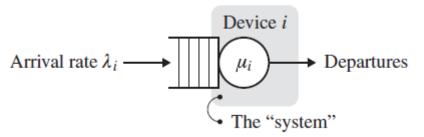


Figure 6. Using Little's Law to prove the Utilization Law

Little's Law for Open Systems-server

- Question: What is the expected number of jobs in the system (server) as we have defined it?
- **Answer:** The number of jobs in the system is 1 when the device is busy (this happens with probability ρ_i) and is 0 when the device is idle (with probability $1 \rho_i$).
- Hence the <u>expected number</u> of jobs in the server= ((1x $\rho_i + 0x(1 \rho_i))) = \rho_i$.
- So, applying Little's Law, we have
- ρ_i = Expected number jobs in service facility for device *i*
- = (Arrival rate into service facility) \cdot (Mean time in service facility)

$$= \lambda_i \cdot \mathbf{E}[\text{Service time at device } i] = \lambda_i \cdot \frac{1}{\mu_i} \quad \bullet$$

Little's Law for Open Systems-server

- We often express the Utilization Law as
- $\rho_i = \lambda_i \mathbf{E}[S_i] = X_i \mathbf{E}[S_i]$
- where ρ_i, λ_i, X_i, and E[S_i] are the load, average arrival rate, average throughput, and average service requirement at device *i*, respectively.
- Question: Suppose we are only interested in "red" jobs, where "red" denotes some type of jobs. Can we apply Little's Law to just "red" jobs? Prove it.
- Answer: Yes.
- **E**[Number of red jobs in system] = $\lambda_{red} \cdot \mathbf{E}$ [Time spent in system by red jobs]
- The proof is exactly the same as before, but only the T_i's corresponding to the red jobs are included in Figure 5.

Appendix

• Appendix:

Let

A(t) = the number of arrivals by time t

C(t) = the number of system completions (departures) by time t.

- Little's Law is actually stated as a relationship between time averages Let $\lambda = \lim_{t \to \infty} \frac{A(t)}{t}$ and $X = \lim_{t \to \infty} \frac{C(t)}{t}$
- it is typically the case that $\lambda = X$ (one could have $\lambda > X$ if some arrivals get dropped, or if some jobs get stuck and never complete for some reason).

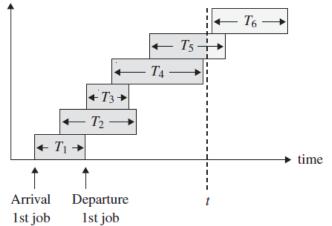
Figure 4. Open system.

- Theorem 3 (Little's Law for Open Systems Restated) Given any system where $\overline{N}^{\text{Time Avg}}$, $\overline{T}^{\text{Time Avg}}$, λ , and X exist and where $\lambda = X$, then $\overline{N}^{\text{Time Avg}} = \lambda$. $\overline{T}^{\text{Time Avg}}$
- It is an equality between *time averages*, not *ensemble averages*.(i.e. the time-average number in system for sample path ω is equal to λ times the time-average time in system for that sample path.)

- For *ergodic*, the time average converges to the ensemble average with prob. 1; i.e., on almost every sample path, the time average on that sample path will be equal to the ensemble average over all paths.
- Thus, assuming ergodicity, we can apply Little's Law in an ensemble-average sense, which we will do.

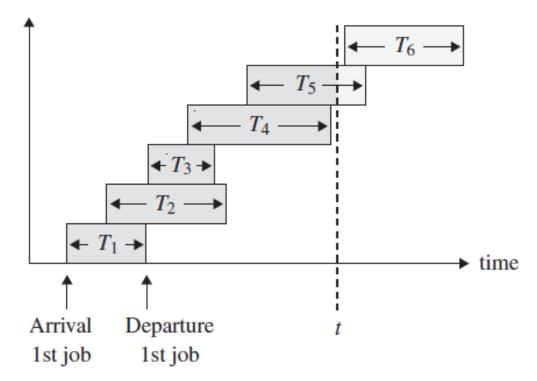
- The requirements in Theorem3 are all subsumed (induced, concluded) by the assumption that the system is *ergodic*, (in ergodic systems the above limits all exist)
- Also the average arrival rate and completion rate are equal, since the system empties infinitely often.
- Furthermore, in ergodic systems the time average is equal to the ensemble (or "true") average.
- Thus it is sufficient to require that the system is ergodic for Little's Law, as stated in Theorem1, to hold.

• Proof (Theorem3)

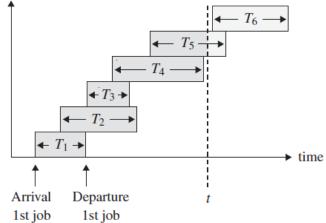


- *T_i* :the time that the *i*th arrival to the system spends in the system.
- for any time t, consider the area, A, contained within all the rectangles in Figure 5, up to time t (this includes most of the rectangle labeled T5).
- 2 views of this area, A,
- by summing *horizontally*
- equivalently, by summing *vertically*.

- Figure 5. Graph of arrivals in an open system.
- the area under the curve= A,



the area under the curve= A, A(t) = the number of arrivals by time t



- C(t) = the number of system completions (departures) by time t.
- horizontal view: summing up the T_i 's as follows:

•
$$\sum_{i \in C(t)} T_i \leq A \leq \sum_{i \in A(t)} T_i$$

 $\sum_{i \in C(t)} T_i$: sum of the time in system of those jobs that have completed by time *t*,

 $\sum_{i \in A(t)} T_i$: sum of the time in system of those jobs that have arrived by time *t*.

 $\leftarrow T_2 \longrightarrow$ $\leftarrow T_1 \rightarrow$ Arrival Departure
1st job 1st job

 $+T_3$ +

time

• adds up the number of jobs in system at any moment in time, N(s), where s ranges from 0 to t =

$$A = \int_0^t N(s) ds$$

• vertical view of A:

Combining these two views, we have

$$\sum_{i \in C(t)} T_i \leq \int_0^t N(s) ds \leq \sum_{i \in A(t)} T_i$$

- Dividing by t throughout, we get $\frac{\sum_{i \in C(t)} T_i}{t} \leq \frac{\int_0^t N(s) ds}{t} \leq \frac{\sum_{i \in A(t)} T_i}{t}$
- or, equivalently

$$\frac{\sum_{i \in C(t)} T_i}{C(t)} \frac{T_i}{t} \leq \frac{\int_0^t N(s) ds}{t} \leq \frac{\sum_{i \in A(t)} T_i}{A(t)} \frac{A(t)}{t}$$

• Taking limits as $t \rightarrow \infty$,

 $\lim_{t \to \infty} \frac{\sum_{i \in C(t)} T_i}{C(t)} \lim_{t \to \infty} \frac{C(t)}{t} \le \overline{N}^{\text{TimeAvg}}$ $\leq \lim_{t \to \infty} \frac{\sum_{i \in A(t)} T_i}{A(t)} \lim_{t \to \infty} \frac{A(t)}{t}$ $\rightarrow \overline{T}^{\text{Time Avg}}$ $X \leq \overline{N}^{\text{Time Avg}} < \overline{T}^{\text{Time Avg}}$ we are given that X and λ are equal. Therefore $\overline{N}^{\text{Time Avg}} = \lambda_{-} \overline{T}^{\text{Time Avg}}$